Privacy Policy

Effective Date: 1 June 2025

Chez Polie Ltd ("we", "our", or "us") is committed to protecting your privacy. This Privacy Policy outlines how we collect, use, and protect the personal information you provide when visiting https://www.chezpolie.co.uk ("our website").

1. Information We Collect

We may collect and process the following personal data:

- Your name, email address, and phone number (via contact or newsletter forms)
- Technical data such as your IP address, browser type, and device information

2. How We Collect Data

We collect data when you:

- Submit a message through our contact form
- Subscribe to our newsletter or marketing communications

3. How We Use Your Data

We use your personal data for the following purposes:

- To respond to your enquiries or messages submitted via the contact form
- To send occasional newsletters or promotional emails (only if you have opted in)

We do not use your data for profiling or automated decision-making.

4. Data Sharing

We never share, sell, rent, or disclose your personal data to third parties.

5. Data Storage and Security

We take appropriate technical and organisational measures to protect your data against unauthorised access, loss, or misuse. Your data is stored securely and only for as long as necessary to fulfil its purpose.

6. Your Rights

Under the UK General Data Protection Regulation (UK GDPR), you have the right to:

- Access the personal data we hold about you
- Request correction or deletion of your data
- Object to or restrict our use of your data
- Withdraw consent for marketing communications at any time

To exercise any of these rights, please contact us at Hello@chezpolie.co.uk.

7. Cookies

Our website may use essential cookies for functionality and performance. If we use additional cookies (e.g., for analytics), you will be notified and given the option to manage your preferences.

8. Contact Us

If you have any questions about this Privacy Policy or how we handle your data, please contact:

Chez Polie Ltd

Email: Hello@chezpolie.co.uk

Website: https://www.chezpolie.co.uk